

## **QUALITY POLICY**

## **QUALITY STATEMENT**

Ignitors Combustion Engineering Ltd are market-leading designers and manufacturers of ignition systems for use in industrial applications. Our systems are designed, assembled and tested in-house to meet regulatory and customer requirements.

The continued success of our business strongly depends upon our ability to understand and meet our customer needs and requirements to continuously improve the products and services we offer.

At Igniters we are united in our commitment to satisfy the needs and expectations of our customers and our Quality Policy Statement provides the framework for our Quality Management System and strategic direction. To achieve this we will endeavour to:

- Meet and exceed our customer needs and expectations
- Provide the appropriate leadership to continually improve our Quality Management System
- Ensure the involvement of our people
- Manage our activities and related resources as a process
- Take a systematic, risk-based approach to determine the type and scope of controls used
- Achieve continual improvement by identifying measurable key performance indicators and using the 'plan, do, check, act' cycle to address them
- Take a factual approach to decision making
- Establish mutually beneficial supplier relationships
- Review each aspect of our quality management system and revise it as required at regular intervals

Our Quality Management System complies with the requirements of ISO 9001:2015, ISO/IEC 80079-34, the ATEX Directive and our statutory and regulatory requirements.

For and on behalf of:

Igniters Combustion Engineering Ltd

Richard English

Managing Director

23rd July 2024